



We Finish What Others Start.

## **BALES TO RESUME OPERATIONS AS AN ESSENTIAL BUSINESS**

Updated 3/24/20

Dear Valued Customers,

Our initial thought upon receiving the State of Illinois Executive Order to shelter-in-place was to do the right thing and comply for the wellness of our employees. However, we have seen an overwhelming response from our customers indicating that our temporary closure would limit their essential business operations.

With our team's wellness still as our top priority, we will again do the right thing and support our manufacturing partners in their efforts to respond to the pandemic.

Bales will resume operations effective immediately. We are asking our customers to help us prioritize parts that are deemed critical to the pandemic response efforts and to have patience for orders that are not essential.

Thank you all for your kind words, support and encouragement the last few days. Bales is proud and humbled to be your supplier and partner.

Stay healthy and well. We will all get through this together!

Sincerely,

Stacey Bales  
President