

MEET RICH WOZNIAK

Bales' Newest Technical Services Manager



Rich Wozniak joined Bales last fall as our newest Technical Services Manager at our Illinois location, but he and Bales actually go back a long way.

Rich first met Bales over 15 years ago as a moldmaker at I.T.W. Filtration Products, when he turned to us to coat silicone rubber tools.

Today he works alongside our other Technical Services Managers, Harry Raimondi and Dean Tufano, helping Bales customers tackle their toughest surface and finishing issues.

“Rich has been a terrific addition to our team,” says Sara Mortensen, Bales Vice President. “He shares our values of integrity and honesty, and his industry experience and extensive knowledge have allowed him to jump right in here at Bales. I know that our customers will be in capable hands with Rich.”

We talked to him recently about being aboard Bales.

Q: Tell us about yourself.

A: Before joining Bales, I was a moldmaker for nearly 15 years, and I also worked in production/operations management. Most recently, I was at Interplex Daystar as a Production Supervisor.

My time as a moldmaker means I understand the intricate parts of a mold. I have first-hand experience with problems like release, sticking and more. Because I've also worked in production, I have an understanding when a customer says, “I've got to have this tool today.” They're calling and basically asking: “What are you going to do to help me?” Outside of work, I've been married 27 years and we have three great kids.

Q: What was appealing to you about moving to the “other side of the bench”?

A: Knowing Bales' history and reputation certainly was a big part of it. They're a good company, and they've been around. I also had a sense for the atmosphere — that it would be a fit for me.

I've been talking to Harry, and we've realized that he came from the customer side to Bales in 1996 around the same point in his career as me. It's been interesting learning about all of Bales' services, while having that perspective from the other side.

Q: What has impressed you about Bales?

A: I'm impressed by our problem-solving approach to helping customers and by the family atmosphere in the company.

I'm really looking forward to helping Bales moved forward, while looking out for the customers. They're always Number One.

“I'm impressed by our problem solving approach to helping customers.”

- Rich Wozniak
Technical Services Manager

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We Finish What Others Start

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